

Sonora Quest Laboratories is pleased to announce a new contract with Mercy Care effective February 1, 2010!

Beginning February 1, 2010, Sonora Quest Laboratories will be the **ONLY** provider of laboratory services for all Mercy Care Acute, DDD, ALTCS, Mercy Healthcare Group, and Mercy Care Advantage (MCA) members throughout Arizona.

We are pleased to service the Mercy Care physician provider network and members with high quality, award-winning, and convenient laboratory services. Some of the many conveniences Sonora Quest Laboratories offers include:

- More than 65 Patient Service Centers statewide with convenient hours, short wait times, and online appointment scheduling
- Customer-satisfaction-driven courier network
- Clinical expertise and expansive test menu performed locally through our network of laboratories

Please contact your Sonora Quest Laboratories' Account Manager to hear about the latest services and testing available to your practice, or to answer any questions you may have. Please contact us at 602.685.5285 or 520.784.8050, or visit us online at www.SonoraQuest.com.

We look forward to serving you and your Mercy Care patients!



4350 E Cotton Center Blvd., Building D • Phoenix, AZ 85040 • (602) 263-3000 • (800) 624-3879

IMPORTANT UPDATE

EFFECTIVE FEBRUARY 1, 2010

Re: Laboratory Services Network

Dear Provider:

Effective February 1, 2010, Mercy Care Plan will implement a number of changes to its laboratory services network. Please note the following updates:

- **Sonora Quest Laboratories, a subsidiary of Laboratory Sciences of Arizona**, will be the only provider of laboratory services for all of our **Acute, DDD, ALTCS, Mercy Care Advantage (MCA), and Mercy Healthcare Group** membership. If your practice location does not presently have a relationship with Sonora Quest Laboratories, please contact their Sales Support Department at (602) 685-5285. Sonora Quest Laboratories will work closely with your practice to assure a smooth transition from LabCorp takes place.
- **ALL genetic testing requests must be authorized in advance.** The prior authorization staff will direct you to the appropriate laboratory service provider for the test that you are requesting.
- **CLIA list has been updated to include:**
 - CPT 81000 Urinalysis, by dip stick or tablet re-agent
 - CPT 81002 Urinalysis, non-automated, w/o microscopy
 - CPT 82270 Test for blood, feces
 - CPT 81025 Urine pregnancy test by visual color comparison
 - CPT 85651 Sedimentation rate, non-automated
 - CPT 83026 Hemoglobin, copper sulfate method, non-automated
 - CPT 82962 Glucose blood monitor
 - CPT 86308 Heterophile antibodies; screening
 - CPT 87880 Infectious agent detection – streptococcus
 - CPT 85013 Blood count; spun microhematocrit
 - CPT 85014 Blood count; other than spun hematocrit
 - CPT 85018 Blood count; hemoglobin
 - CPT 87210 Wet mount for infectious agents

- CPT 87220 Tissue examination by KOH slide of samples from skin
 - CPT 87880 Streptococcus, Group A
 - CPT 85007, 85027 Hemogram and platelet count, automated/manual
 - CPT 85025 Hemogram and platelet count, automated/automated
 - CPT 85027 Hemogram and platelet count, automated
 - **CPT 87804 (new)** Quidel QuickVue Influenza Test
 - **CPT 83036QW (new)** Measures the % concentration of hemoglobin A1-C in blood, which is used in monitoring the long term care of people with diabetes.
 - **CPT 83037QW (new)** Measures the % concentration of hemoglobin A1-C in blood, which is used in monitoring the long term care of people with diabetes using devices cleared by the FDA for home use.
 - **CPT 85610QW (new)** Aid in screening for congenital deficiencies of Factors II, V, VII, X; screen for deficiency of prothrombin; evaluate heparin effect, Coumadin or warfarin effect; screen for Vitamin K deficiency.
- Please DO NOT send any Mercy Care or Mercy Healthcare Group members to a hospital reference laboratory for services. All laboratory testing can be provided by Sonora Quest Laboratories.

Mercy Care Plan is excited about these new changes to our network. Should you have questions or concerns about these changes, please be sure to contact your provider representative for assistance.

Thank you for your continued support of Mercy Care Plan.

Sincerely,



Christi J. Lundeen
Vice President, Network Management